

Collaboration for Good Governance



Webinar to Introduce
Gallagher GovernWell tm
May 22, 2019

Jim Rice, Managing Director, Governance & Leadership

We are pleased to be working with the leadership of the Hospital Alliance of Tennessee to help enhance the good work of the Boards of its Member Organizations.



Insurance | Risk Management | Consulting



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Webinar Program Agenda

- 1. Introductions**
- 2. Calls for Board Education**
- 3. Gallagher GovernWell Content**
- 4. Easy Access to Content**
- 5. Governance Enhancement Plans**



*An Association of
Not-for-Profit Community Hospitals*

Calls for Board Education

Confidence. Competence. Collegial.

10 Forces for Improvement:

- Value for Money Contracting
- Population Health Gains
- Threatened Tax-Exemption
- Assertive Consumerism
- Expanded Regulatory Interests
- New technologies
- Provider shortages
- Chronic disease and care mapping
- Capital demands
- Need for scale of operations



7 Model Design Issues:

1. Decision-making complexity.
2. Transparency of basis for decisions.
3. Diversity of insights to decisions.
4. Contracting liability risks.
5. Community health partnerships.
6. Board recruitment difficulties
7. Quality & timeliness of information

Gallagher GovernWell Content

15 Modules with 3000 pages of materials



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Customized. Curated. Comprehensive.

- 1 | PlanWell™ Embrace strategic thinking and stakeholder engagement
- 2 | LearnWell™ Equip your board to be a knowledge asset.
- 3 | AssessWell™ Discover your board's "governance gaps"
- 4 | RiskWell™ Anticipate and manage risks and compliance challenges
- 5 | RecruitWell™ Align board experience, expertise and diversity
- 6 | LeadWell™ Plan ahead for smooth leadership transitions
- 7 | TaskWell™ Empower greater governance effectiveness.
- 8 | GuideWell™ Set standards that manage risk exposure.
- 9 | OrientWell™ Build a strong foundation for new trustee success.
- 10 | CompareWell™ Hospital boards to not become excellent by chance.
- 11 | RetreatWell™ Make the most of high-value time spent in retreats.
- 12 | AffiliateWell™ Assess the wisdom of strategic affiliation.
- 13 | MeasureWell™ Measuring your organization's performance
- 14 | RespondWell™ Be prepared for crisis communications
- 15 | InnovateWell™ Explore continuously improving governance models



Easy Access to Content



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HAT Membership | Web Based | 24/7

1. Click to enter at HAT Web site
2. Log in with User Name and Password
3. Periodically download content to your server
4. Customize and Brand to hospital needs
5. Periodically update content



Easy Access to Content



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Welcome Updated: February 19, 2019 Collapse

Welcome to Gallagher GovernWell!

Gallagher GovernWell™ is a comprehensive yet easy to use package of needed governance resources. A single source of valuable governance programs, BoardBriefs, templates and tools. Gallagher GovernWell™ will enable your board to practice better governance and ensure better health care for your community.

Please call or email if you have questions about putting Gallagher GovernWell™ to work for your board. We can be reached at 612-337-1048 or Erin_Burggraff@ajg.com

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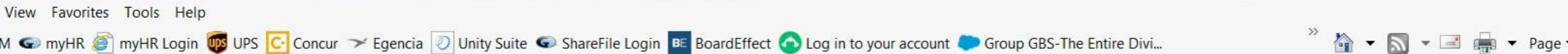
News

Learn More about BoardEffect
HAT Content
Monday, 5/20/2019

Easy Access to Content



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Library



Collaborate

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Click on the Library tab to view the whole Gallagher GovernWell catalog.

Each of the 15 Gallagher GovernWell™ modules provide your board with everything needed to advance the board's knowledge, skills, structure, practices, and capacity for success in this transforming and increasingly changing environment. GovernWell is comprised of PDFs, Word Documents, Templates, Powerpoints, Surveys, Videos, and Lesson Plans.

- 1. PlanWell** includes templates to support the board to develop bold but practical strategic business plans to guide its journey into service roles that are focused on priority health needs in the region, as well as the financial vitality of the organization. SMART Boards set the strategic direction for the organization.
- 2. LearnWell** includes a comprehensive set of pre-recorded 20-30 minute knowledge-building programs and BoardBriefs on a range of governance responsibilities and hot topics in health care governance. LearnWell also includes PowerPoint programs on boardroom topics that can be custom-tailored by you to meet your unique board and committee meeting presentation needs. Continuous education of board members ensures organizational resilience and responsiveness.
- 3. AssessWell** includes everything your hospital or health system board needs to custom-tailor and implement governance self-assessments that result in governance-building initiatives and action plans for building "governance gain." Discover your board's "governance gaps" and drive "governance gain."

Message Workroom

Workroom News

Learn More about BoardEffect
Monday, 5/20/2019

Workroom Accounts

- ★ = Top-level administrator
- ☆ = Workroom administrator
- ✦ = Board/Committee chair

HAT User

For More Information about BoardEffect



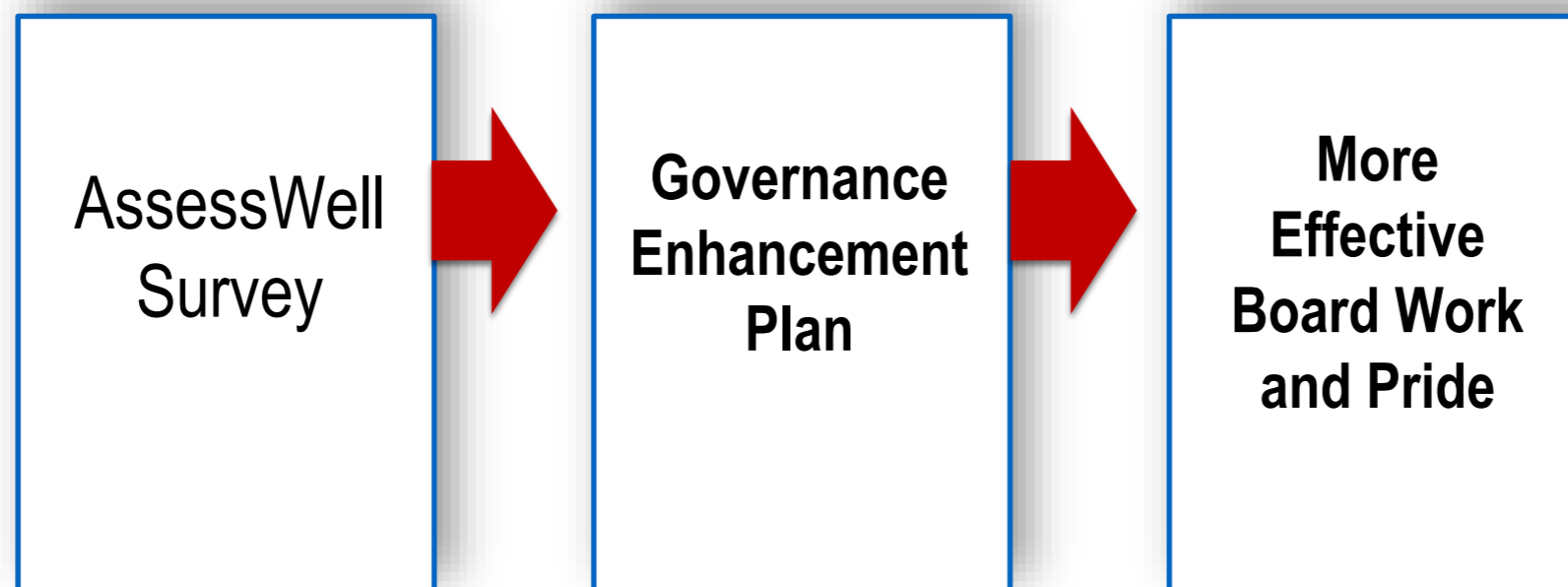
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Governance Enhancement Plans



Annual pursuit of board work excellence.
Can be Self-administered or by Gallagher Advisers

Thank you. Questions?

Follow-up with Jim Rice
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Who is Gallagher?

Arthur J. Gallagher & Co. is one of the world's largest full-service insurance brokers, and the largest third-party P&C claims administrator. We have sales and service operations in 33 countries and, through our Gallagher Global Alliance network of independent insurance brokers and consultants, offer client-service capabilities in more than 150 countries.